

# LCM Curbside Pickup

- All orders must be placed before vendor's arrival at Market
  - All orders must be prebagged and ready for delivery Saturday morning
  - This means we cannot take any walk-in or call-in orders day of
- Ask for prepayment of orders
  - This helps keep customers moving as quickly as we can
  - If prepayment isn't available vendors must wear single use gloves
  - Deliver order then take payment then WASH YOUR HANDS
- Hours on Saturday are relaxed
  - Invite your customers to pick up before 7 if possible/interested
- We have to put a hard limit on 10 pickup customers
  - If all 10 spaces are full, we will ask customers to circle back
  - Please try to stagger customer pickups if they're asking about pickup times
- Customer procedure
  - Staff checks who customer has order with and directs them to parking space
  - Staff can run orders – only if prepaid – staff cannot handle money
  - Follow above procedure for delivering pickup
  - If customer is paying with SNAP let us know! Our SNAP terminal is mobile